



2020 Annual Report

What difference did we make?



Pivoting to Telehealth in 2020

- Provided 10,988 patient visits to just over 5,000 unduplicated patients
- 42.3% of these visits were conducted via tele-health
- 941 mental health counseling visits
- We remained open for services during the COVID pandemic.

Uncharted Territory

As 2020 began, our staff and board of directors were embarking upon strategic goals set the prior fall in order to enhance our organization and move the clinic in exciting directions! We welcomed our new practice manager, Devra Fregin, who brings over 13 years of clinic management and expertise! We also launched our updated website, providing easier patient interaction and better information for the community.

Along with the world, our daily operations were interrupted by the COVID pandemic. As an organization we were able to create and implement a tele-health solution and began pivoting care in mid-March. This included sick visits, annual exams, chronic condition monitoring and counseling, all while keeping our vulnerable patient population in mind with regard to new barriers of care. These new barriers included access to technology, understanding technology, and access to privacy. A lot of education was conducted by staff to ensure our patients were able to utilize virtual care and understand the benefits of connecting in a new way.

We also experienced gracious giving all throughout the year from individuals, companies and organizations giving personal protective equipment (PPE), monetary donations and volunteer time to ensure that our patients and staff were being taken care of.

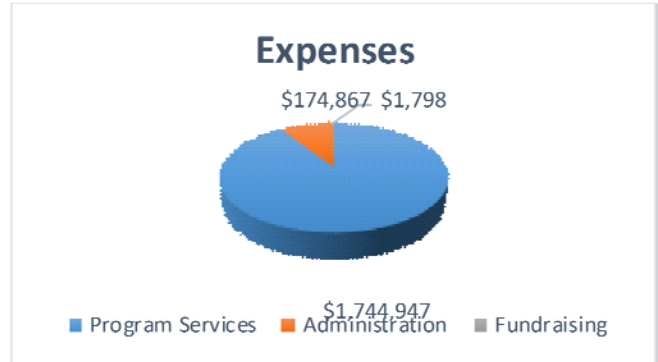
As we move into 2021, we are fortunate to be able to administer COVID vaccines to our patients and other community members. Continuing our work in health and racial equity is a key factor in our decision making and planning. We are also launching a two-year program called Advancing Team Based Care in partnership with The Colorado Health Foundation, John Snow, Inc (JSI), and Nonprofit Finance Fund (NFF). This project is intended to assist our organization in listening to stakeholders in order to make effective and efficient decisions on providing the best patient care possible, while ensuring that all policies and processes to support those activities are also current.

I thank all of our staff, board of directors, volunteers, donors and partners for helping us continue our mission this past year.

Warm Regards, Jill T. Schneider, Executive Director



2020 Financials At-a-Glance**



20120 Revenue = \$1,567,225 and Expenses = \$1,921,612 for Net Loss of \$354,387

**The 2020 Financials At-a-Glance are unaudited. The administrative and fundraising fees for 2020 are 9.2%.

Thank you to our 2020 Partners and Donors

Volunteer Medical Providers

- Dr. Lauren Brave
- Dr. Sally D'Angelo
- Dr. Thomas Denberg
- Dr. Mitchell Lowenstein
- Dr. Prachi Patel
- Dr. Doug Redosh
- Dr. Jim Williams
- Dr. Robert Williams

Volunteer medical doctors provided 621 hours of patient services equaling \$55,890!

2020 saw a cadre of volunteers and medical students who were instrumental in working with COVID Line and COVID Check Colorado to connect with citizens about pandemic concerns. We appreciate you!

Community Partners

- Access.Mobile
- Adams County Health Alliance
- Americares
- Aurora Health Alliance
- Center for Health Progress
- Colorado Safety Net Collaborative
- Colorado Department of Public Health and the Environment (CDPHE) - Cancer Prevention & Early Detection Programs
- Colorado Department of Health Care Policy and Financing (HCPF)
- Community Health Charities
- COVID Check Colorado
- Direct Relief
- Food Bank of the Rockies
- Heart to Heart International
- National Alliance of Free & Charitable Clinics
- Partnership for Colorado
- Project C.U.R.E.

- St. Joseph Hospital Breast Care Center
- St. Joseph Hospital Midwifery Program
- Unite Us
- Vuela for Health
- Women's Health Group

Funding Partners

- American Cancer Society/Denver Broncos Foundation
- Anchor Point Foundation
- Caring for Colorado Foundation
- The Colorado Health Foundation
- The Colorado Trust
- The Denver Foundation
- Gary Community Foundation
- Primary Care Fund (HCPF)
- Rose Community Foundation
- Shepherd of the Hills Presbyterian Church
- Telligen Community Fund



2020 Clinica Colorado Board of Directors

Vernon Naake, MD —President	Amber Picinic —Treasurer
Robert Williams, MD—Vice-President	Jeremy Behm-Meyer
Lorenzo Marquez	Elise Mariner
Patricia Rodriguez	Curt Stepan

**No need to leave the house...
Stay home & see the doctor – safely**



2020 Executive Staff

Jill T. Schneider, MNM—Executive Director
Josh Emdur, DO—Medical Director
Devra Fregin—Practice Manager

Mission

Provide equitable primary health care and resources to those with limited access across Colorado

Vision

To improve people's lives by having affordable, quality health care that is accessible to all..

Values

- Compassion for all patients and family members.
- Availability of services within a reasonable time frame.
- Provision of high quality health care.
- Provide health care for the whole patient, not just an illness.



Claudia Morales, PA providing care via telehealth